

# **Bassetlaw Community Car Scheme**



A community transport service for the residents of Bassetlaw who are unable to access public transport.



### Bassetlaw Community Car Scheme

### About The Scheme

The Bassetlaw Community Car Scheme is only available to Bassetlaw residents who are unable to access or use any other forms of public transport.

The scheme can be used to visit friends or social clubs, attend doctors and hospital appointments or maybe just go shopping.

It is a door to door service; volunteer drivers will allow you one hour maximum from dropping off before returning you home.

If you know you are going to be more than one hour, please state at time of booking as there will be an additional charge in this circumstance

### Membership

In order to use the scheme you must register and become a member.

There are 3 types of membership available as follows:

- 1. Full membership is £25 per year.
- 2. Monthly membership is £8 which will allow members to use the scheme on a temporary basis for one month.
- Carers membership is free of charge and is for people who need to accompany another member of the scheme.

A membership form can be completed over the phone or can be posted to you.

Payment for registration can be made over the telephone by debit or credit card or by Bacs transfer.

Please put your name as the reference if paying by BACS transfer.



Bassetlaw Action Centre	
Bank	Unity Trust Bank Plc
Sort Code	60 83 01
Account No.	54001929

## To find out more information about the scheme, please call the Bassetlaw Action Centre on 01777 709650

Once you have returned the registration form and any membership fee applicable to us, please allow us five working days to activate your membership before you start using the scheme.

We will only contact you if there is a problem with your registration form or payment.

### **Booking & Paying For Journeys**

The charge for a journey is currently 45p per mile for each mile that the driver travels, plus a non refundable administration fee of £3.00 which is taken on confirmation of the booking. Payment for the journey is made to your driver who will issue you with a receipt.

Prices are charged per journey; for example if there are two passengers in the car, the price will be shared by both occupants, however you will have to pay the full fare when travelling alone.

We require 3-4 working days notice to book a journey although please give as much notice as you can. Clients are asked to provide 24 hours notice if they wish to cancel a journey. Failure to do so may incur a late cancellation charge in addition to the driver's expenses.

For further information, or to make a booking please call: 01777 709650

The office opening times are as follows: Monday to Friday- 9:00 am to 1:00 pm

An answer phone service is available outside of these hours.





### Have You Ever Thought About Volunteering?

If you enjoy meeting people and helping the local community you are the ideal person to volunteer on any one of our schemes. Any amount of time that you are able to give to a scheme is welcome.

We pay 45p per mile, for every mile that you drive on behalf of a scheme. If you are interested in volunteering for us, please contact Bassetlaw Action Centre for more information.











#### Bassetlaw Action Centre is affiliated with the following organisations:



























### **Registered Office**

Bassetlaw Action Centre Canal Street. Retford Nottinghamshire DN22 6EZ 01777 709650 enquiries@actioncentre.org.uk www.bassetlawactioncentre.org.uk

